



RM Certified Network Technician examination – Answers to sample questions

Answers and explanations for the each of the sample questions are outlined below.

Question 1.

Answer:

The correct answer is B.

Explanation:

For security purposes, you should only log onto a workstation as a system administrator to perform administration tasks that cannot be carried out as an ordinary user. The RM Management Console is a secure website requiring a user to provide logon credentials to access it and is independent of the user logged onto the workstation. Therefore, it is possible to be logged onto a workstation as an ordinary user and still access the RM Management Console with system administrator privileges, as long you know the log-on credentials. This makes it possible to perform most day-to-day administration tasks without running the risk of leaving a workstation unattended and putting the network security at risk.

Question 2.

Answer:

The correct answer is A.

Explanation:

The Guest user type provides a working environment for users without their own account on the network, or for other users in the event of the system failing. Guest users do have a home directory or My Documents folder. The Cybercafe user is an example of a user that has a Guest user type.

Question 3.

Answer:

The correct answer is D.

Explanation:

The option **Internet access enabled** is a property of a user that determines if that user can access the Internet or not. As we want the teacher to be able to change this property for other users, B is not the correct answer. The Management Right of **Internet** does not exist, neither does **Allow Internet enable/disable**, so A and C are incorrect. Therefore the correct answer is D, the Management Right of **Delegate** allows a teacher to change the Internet access enabled property for student users.

Question 4.

Answer:

The correct answer is B.

Explanation:

When a user exceeds the disk quota, which is specified under the environment tab of the user's properties in the RM Management Console, they are prevented from saving further work into their My Documents folder. A user's disk quota is not affected if the user tries to save work to a shared area on the network, nor does affect the user's log on process.