

Supported Technologies List

Technology theme	Technology set	Software version	RM status	Supported until
Microsoft	Client OS	Windows 8.1	✓	Jan-23
		Windows 10 (1709)	✓	Apr-20
		Windows 10 (1803)	✓	Nov-20
		Windows 10 (1809)	✓	May-21
	Microsoft Exchange	Exchange Server 2010 SP3	●	Oct-20
		Exchange Server 2013	✓	Apr-20
		Exchange Server 2016	✓	Oct-25
		Exchange Online	✓	Ongoing
	Microsoft SCCM	2012 SP2 / R2 SP1	✓	Jul-22
		Current Branch	✓	Ongoing
	Microsoft Server OS	Windows Server 2012R2	✓	Oct-23
		Windows Server 2016	✓	Jan-27
		Windows Server 2019	✓	TBC
	Remote Desktop Services (RDS)	2012 R2	✓	Oct-23
2016		✓	Jan-27	
Deployment Tools	Microsoft Deployment Toolkit (Current Branch)	✓	Ongoing	
	Windows Deployment Services (Current Branch)	✓	Ongoing	
Backup Solutions	Microsoft	RM Cloud Backup D2D2C	✓	Ongoing
		RM Cloud Backup D2C	✓	Ongoing
		Microsoft Azure Backup Server	✓	Ongoing
		Microsoft Azure Recovery Services	✓	Ongoing
	Veeam	Veeam Backup & Replication 9.5	✓	Jan-22
	Veritas Backup Exec	Veritas Backup Exec 16	✓	Apr-21
Veritas Backup Exec 20		✓	TBC	
RM Software & Services	Network Software	RM Package Blueprints	✓	TBC
		RM Portico 1.11	●	Sep-20
		RM Tutor 6.1 v3	✓	TBC
		RM Curriculum Choice Packs (Install Only)	✓	TBC
	Identity Management	RM Unify Premium	✓	Ongoing

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RM Software & Services	CC4	CC4.5 (Windows Server 2012R2)	✓	Oct-23
		Connect on Prem (Windows Server 2016)	✓	Jan-27
		Connect on Prem (Windows Server 2019)	✓	TBC
		CC4.3 Matrix (Windows Server 2008R2)	✓	Aug-20
		CC4.5 Matrix (Windows Server 2012R2)	✓	Aug-20
		CC4.5 Multisite (Windows Server 2012R2)	✓	Oct-23
		CC4 TEN (Windows Server 2008R2)	✓	Aug-20
		CC4 TEN (Windows Server 2012R2)	✓	Aug-20
	CC4 Access	CC4 Access 4.5 (Windows Server 2012R2)	✓	Oct-23
		CC4 Access CoP (2016)	✓	Jan-27
	RM Discovery	RM Discovery	✓	Ongoing
Virtualisation	Hyper-V	Hyper-V 2012 R2	✓	Oct-23
		Hyper-V 2016	✓	Jan-27
	VMware	VMware 5.5	✓	Sep-20
		VMware 6.0	✓	Mar-22
		VMware 6.5	✓	Nov-23
		VMware 6.7	✓	Nov-23
	System Center Virtual Machine Manager (SCVMM)	2012 SP1	✓	Jul-22
Cloud Platform	G Suite	Drive	✓	Ongoing
		Gmail	✓	Ongoing
		Groups	✓	Ongoing
		Classroom	✓	Ongoing
		Chrome OS	✓	Ongoing
	O365	Microsoft Office 2013	●	Apr-23
		Microsoft Office 2016	✓	Oct-25
		Microsoft Office 2019	✓	Oct-25
		Microsoft Office O365	✓	Ongoing
		Teams	✓	Ongoing
		Exchange Online	✓	Ongoing
		Groups	✓	Ongoing
		OneDrive	✓	Ongoing
		Sharepoint Online Infrastructure	✓	Ongoing
	InTune	WDS / MDT	✓	Ongoing
		WIP for Win10	✓	Ongoing
		iOS (using IAP)	✓	Ongoing
Android (using IAP)		✓	Ongoing	
RM Installed (as defined in NWS6348455)		✓	Ongoing	

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Anti-Virus	Trend Micro	Trend Micro On-prem	✓	ADS
		Trend Micro Cloud	✓	ADS
		Cloud App Security	✓	ADS
		Hosted Email Security	✓	ADS
	RM Virus Protect	RM Virus Protect 6.8	✓	TBC
		RM Virus Protect for Exchange Server	✓	TBC
	Microsoft	System Center Endpoint Protection (SCEP)	✓	TBC
		Windows Defender for Win 8.1	✓	Oct-23
		Windows Defender for Win 10	✓	Dec-27
	Sophos	Windows Defender for Windows Server 2016	✓	Dec-27
Sophos Central Server Security		✓	ADS	
	Sophos Central Endpoint Protection	✓	ADS	
Wireless	HPE Aruba	Aruba Instant 8.3.0.0	✓	TBC
Apple	iOS	iOS 10	✓	ADS
		iOS 11	✓	ADS
		iOS 12	✓	ADS
	MacOS / OSX	OS 10.13 High Sierra	✓	ADS
		OS 10.14 Mojave	✓	ADS
	Tools	Profile Manager	✓	ADS
	School Manager	✓	ADS	
Hardware	Servers and Storage	RM Recommends Server Range	✓	ADS
		RM Recommends iSCSI SAN	✓	ADS
No Longer Supported	Client OS	Windows 7	✗	
		Windows 10 (1607)	✗	
		Windows 10 (1703)	✗	
	Microsoft SCCM	2007 R2 / R3 / SP2	✗	
	Microsoft Server OS	Windows Server 2008R2	✗	
	Veritas Backup Exec	Veritas Backup Exec 15	✗	
	CC4	CC4.3 (Windows Server 2008R2)	✗	
		CC4.3 Multisite (Windows Server 2008R2)	✗	
		CC4 Store (Windows Server 2008R2)	✗	
	CC4 Access	CC4 Access 4.3 (Windows Server 2008R2)	✗	
	CC4 Anywhere	CC4 Anywhere v3 (XenApp 7.6/Windows Server 2012R2)	✗	
Hyper-V	Hyper-V 2008 R2	✗		
System Center Virtual Machine Manager (SCVMM)	2008 R2 SP1	✗		

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No Longer Supported	Fortinet Wireless	Fortinet FCW-50D	✘	
		Fortinet FCW-200D	✘	
		Fortinet MC1550	✘	
		Fortinet MC3200	✘	
		Fortinet MC4200	✘	
	MacOS / OSX	OS 10.12 Sierra	✘	

Key

Supported Technology	A technology that we maintain specific expertise on within our support teams.
Technologies outside of the list (Reasonable Endeavours)	We will review issues with technologies and, where we are able, diagnose issues and suggest a remedial course of action. In the case of specific software or hardware that we have no knowledge of, we will refer you to the supplier. We will always aim to find the fastest route to resolution for you.
TBC	Dates to be confirmed by supplier.
Ongoing	Software as a Service (SaaS) platforms are updated on an ongoing basis, so in general they don't have end of life dates.
ADS	As Defined by the Supplier - we will work in line with the support dates covered by the supplier.
	Supported Technology.
	Extended Support.
	Technology No Longer Supported.

More info

Microsoft	Microsoft Supported Tech
Apple	Apple Supported Tech