Accessibility Statement for RM Unify

This accessibility statement applies to the RM Unify platform, including Glow (managed by Education Scotland) and run by RM.

AbilityNet has advice on making your device easier to use if you have a disability. This is an external site with suggestions to make your computer more accessible.
[AbilityNet - My computer my way](#)

How accessible this website is

Our accessibility is assessed against the [Web Content Accessibility Guidelines version 2.1](#) AA standard.

We are not currently aware of any areas of non-compliance in the platform when assessed against this standard.

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Reporting accessibility problems with this website

We are constantly working to ensure that all parts of this website are fully accessible. If there are parts of the site that you cannot access or if you think we are not meeting accessibility requirements, please contact us:
rmunify@rm.com for RM Unify customers in England or any other location excluding Scotland or **enquiries@educationscotland.gov.scot** for users of Glow in Scotland. We will consider your request and get back to you.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service (EASS)](#).

Technical information about this website's accessibility

RM supports Education Scotland's commitment to making all of its websites accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance Status

We are not currently aware of any non compliances with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, as per our most recent accessibility audit and ongoing development of the platform.

We are not currently claiming that any accessibility problems would be a disproportionate burden to fix.

We are not currently claiming that any accessibility problems are not within the scope of the accessibility regulations.

What we're doing to improve accessibility

RM are continually working to ensure that the platform remains compliant in line with the [Web Content Accessibility Guidelines version 2.1](#) AA standard. We understand that there may be areas of the platform that are not fully compliant that we are not yet aware of and we would appreciate our users reporting these to us via the mechanism detailed above.

Preparation of this accessibility statement

This statement was prepared on [10/09/2020]. It was last reviewed on [24/02/2021].
This website was tested in March 2020 by User Vision on behalf of Education Scotland.

The following approach was taken for the accessibility audit by User Vision.

- Automated evaluation using Accessibility Insights, Powermapper and Wave.
- Manual accessibility evaluation to code level using browser code inspectors, an approach that identifies issues that cannot be captured by automated tools.
- We viewed the application in a range of browsers:
    - Chrome, Firefox and IE on desktop.
    - Safari on iPad & iPhone.
- We assessed pages using the following assistive technology:
    - NVDA (with Firefox and Chrome) screen reader for desktop.
    - VoiceOver for iPad & iPhone (iOS).
    - Talkback for Android
- We checked colour combinations using a colour contrast analyser to determine if there is enough contrast in the visual presentation.

RM conducts its own accessibility testing on an on-going basis. Our accessibility testing includes:

- Any errors reported by WAVE tool
- Screen Reader Testing in JAWS/NVDA
- Confirmed no duplicate attribute IDs are present
- Keyboard Accessibility Testing

- Access Key Testing
- Testing using Chrome, IE11 and Edge on Windows desktop, MacOS, iPhone, iPad and Chrome on Android mobile.