

# Accessibility Statement for RM Unify

This accessibility statement applies to the RM Unify platform, including Glow (managed by Education Scotland) and run by RM.

AbilityNet has advice on making your device easier to use if you have a disability. This is an external site with suggestions to make your computer more accessible.

[AbilityNet - My computer my way](#)

## How accessible this website is

Our accessibility is assessed against the [Web Content Accessibility Guidelines version 2.1](#) AA standard.

We are aware that against this standard, some parts of the platform are not fully compliant:

- Launch Pad Grid View
- File Upload Control
- Some areas of the Management Console
- Some areas of the platform when using VoiceOver for screen reader

## Reporting accessibility problems with this website

We are constantly working to ensure that all parts of this website are fully accessible. If there are parts of the site that you cannot access or if you think we are not meeting accessibility requirements, please contact us:

[rmunify@rm.com](mailto:rmunify@rm.com) for RM Unify customers in England or any other location excluding Scotland or [enquiries@educationScotland.gov.scot](mailto:enquiries@educationScotland.gov.scot) for users of Glow in Scotland. We will consider your request and get back to you.

## Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

## Technical information about this website's accessibility

RM supports Education Scotland's commitment to making all of its websites accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

## Compliance Status

This platform is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to ‘the non-compliances’ listed below.

### Non Accessible Content

The content listed below is non-accessible for the following reasons.

Non-compliance with the accessibility regulations

The following items do not comply with the WCAG 2.1 AA success criteria

WCAG Guideline	Description
<a href="#">1.3.1: Info and Relationships</a> <a href="#">2.4.1: Bypass Blocks</a> <a href="#">3.2.3: Consistent Navigation</a>	<ul style="list-style-type: none"> <li>Management Console pages: There are page skip links available but they are not visible even when they receive focus by keyboard navigation.</li> </ul>
<a href="#">2.1.1: Keyboard</a>	<ul style="list-style-type: none"> <li>When using a combination of keyboard navigation and VoiceOver, there is a known issue with navigation of elements in the page header.</li> </ul>
<a href="#">3.3.2: Labels or Instructions</a> <a href="#">2.4.6: Headings and Labels</a> <a href="#">2.4.4: Link Purpose (In Context)</a>	<ul style="list-style-type: none"> <li>Management Console pages: There are errors reported by WAVE, for example missing form label, empty table header, empty links, and broken aria menu.</li> </ul>
<a href="#">4.1.3: Status Messages</a> <a href="#">1.2.5: Audio Description (Prerecorded)</a>	<ul style="list-style-type: none"> <li>Warning message on the Sign in page ‘show my password is enabled’ is not announced by VoiceOver.</li> </ul>
<a href="#">2.1.1: Keyboard</a>	<ul style="list-style-type: none"> <li>If searching for users or for groups in Management Console, there is no visible focus on the clear search term symbol (x) in the search box when using keyboard navigation.</li> <li>It is not possible to complete the form to ‘Create group in Office 365’ or to ‘Create Google Class for group’ using keyboard navigation only.</li> </ul>
<a href="#">1.2.5: Audio Description (Prerecorded)</a>	<ul style="list-style-type: none"> <li>Group Details in the Management Console are not announced by VoiceOver.</li> <li>Launch Pad menu icons and main menu icons are not announced properly by VoiceOver on iPhone.</li> <li>On the Sign in page, the label ‘(required)’ is not announced by screen readers.</li> <li>When using iPhone VoiceOver in Management Console Users page, the announcement by VoiceOver does not help the user to perform search.</li> </ul>
<a href="#">2.1.1: Keyboard</a> <a href="#">1.2.5: Audio Description (Prerecorded)</a>	<ul style="list-style-type: none"> <li>If searching for users or for groups in Management Console, there is no clear indication that Enter needs to be pressed to perform the search.</li> </ul>

[2.4.4: Link Purpose \(In Context\)](#)  
[1.3.1: Info and Relationships](#)

- Twitter feed icons on the sign in page do not give contextual information when using screen reader.

As of 11/09/2020, we are aware of some further potential areas of non-compliance with WCAG 2.1 AA and are currently reviewing our capability to remedy these.

See the section below ('What we're doing to improve accessibility') on how we are improving our site accessibility.

Disproportionate burden

We are not currently claiming that any accessibility problems would be a disproportionate burden to fix.

Content that's not within the scope of the accessibility regulations

We are not currently claiming that any accessibility problems are not within the scope of the accessibility regulations.

## What we're doing to improve accessibility

RM are working to address the areas of non-compliance in line with the classifications detailed in the section above by January 31<sup>st</sup> 2021. We understand that there may be areas of the platform that are not fully compliant that we are not yet aware of and we would appreciate our users reporting these to us via the mechanism detailed above.

## Preparation of this accessibility statement

This statement was prepared on [10/09/2020]. It was last reviewed on [14/09/2020]. This website was tested in March 2020 by User Vision on behalf of Education Scotland.

The following approach was taken for the accessibility audit by User Vision.

- Automated evaluation using Accessibility Insights, Powermapper and Wave.
- Manual accessibility evaluation to code level using browser code inspectors, an approach that identifies issues that cannot be captured by automated tools.
- We viewed the application in a range of browsers:
  - Chrome, Firefox and IE on desktop.
  - Safari on iPad & iPhone.
- We assessed pages using the following assistive technology:
  - NVDA (with Firefox and Chrome) screen reader for desktop.
  - VoiceOver for iPad & iPhone (iOS).

- Talkback for Android
- We checked colour combinations using a colour contrast analyser to determine if there is enough contrast in the visual presentation.

RM conducts its own accessibility testing on an on-going basis. Our accessibility testing includes:

- Any errors reported by WAVE tool
- Screen Reader Testing in JAWS/NVDA
- Confirmed no duplicate attribute IDs are present
- Keyboard Accessibility Testing
- Access Key Testing
- Testing using Chrome, IE11 and Edge on Windows desktop, MacOS, iPhone, iPad and Chrome on Android mobile.