

# Infrastructure services

Expert design – Leading systems – Reliable deployment

Onsite or cloud infrastructure is often mission critical and needs to be hosted on systems that offer reliability and resilience. Our infrastructure design and deployment services help build infrastructure platforms to suit the requirements from simple to complex, physical to virtual and beyond.

## Services overview

RM Infrastructure services offer design and deployment services for all the needs of a modern school in setting up a platform to host services internally.

While more and more services are heading into the cloud there is still a need for services such as cashless catering, access control and some enterprise grade applications to be held locally.

We deliver thousands of infrastructure designs and implementations every year, helping schools build resilient and reliable foundations for services that need to be always available.

Business outcome	Benefit
Reliable and resilient platforms	System designs that are reliable and resilient minimises the risk of system outages.
Reduce expensive hardware maintenance	Utilising a virtualisation platform significantly reduces the amount spent on hardware maintenance.
Power up your local applications	Build onsite systems to run resource heavy software ensuring specialist departments have the resources they need to excel in their subject.
Ensure end-user excellence	Build robust, resilient and reliable platforms so users are confident local applications run smoothly whenever they are needed.

“ The way that technology is used has changed massively over the last half-century and RM has been there every step of the way, providing trusted support and guidance to schools. ”

**Leora Cruddas**  
Confederation of School Trusts

## Key service features

### Partnering with the top vendors

- ✓ Our designs only include industry leading vendors for hardware and software ensuring systems are quality assured.
- ✓ We leverage the combined buying power of hundreds of schools to ensure the best possible terms for both us and for our customers.

### System designs based on your requirements

- ✓ We can design and build networks from simple single server implementations to complex multi-host virtualised networks or IaaS solutions.

### Expert design teams

- ✓ Our design teams go through in-depth technical training on all systems we install and are experienced engineers in education.

### Reliable deployment processes

- ✓ Our deployment teams follow rigorous and detailed processes to ensure a smooth installation experience from sale to handover.

## Why RM?



### Smart

Innovation is at the heart of our business, and we continue to explore advanced technologies, bringing to market pioneering ideas that respond to shifting educational tech needs in an unpredictable world.



### Secure

Cyber threats are a major & growing concern for any trust or school. Our portfolio of IT security services mitigate the risk of a cyber-attack by highlighting vulnerabilities, implementing solutions & building resilience through training to improve your security posture.



### Safe

The safety and safeguarding of our students is at the forefront of our minds and is the number one consideration when designing and delivering our IT services. We are setting the standard in the industry for safe use of technology in and out of the classroom.

## Our certifications

Working with RM you can be assured that you will receive a high-quality service alongside our expertise and knowledge of supporting schools with their technology. Our school IT services are backed up by a range of educational and technology certifications and partnerships.



If you are interested in hearing more about any of our services, please connect with your regular RM contact, or if you don't have one, send us an email at [getintouch@rm.com](mailto:getintouch@rm.com)

Website:  
<https://www.rm.com/services>