



## TECHNOLOGY AND RESOURCES FOR EDUCATION

Six months to 31 May 2019

**David Brooks**  
Chief Executive Officer

**Neil Martin**  
Chief Financial Officer



# > AGENDA

## > Highlights

David Brooks

## > Financial Review

Neil Martin

## > 2019 Divisional Review

Neil Martin

## > 2019/2020 Focus & Outlook

David Brooks

## > Q&A



## RM RESOURCES

Curriculum and education resources for schools and nurseries in the UK and internationally

2018

Revenue  
£121.6m

Operating  
profit  
£16.6m

Operating  
margin  
13.7%



National  
curriculum  
resources



Regional  
education supplies  
generalist



Full suite  
provider



50,000

Products



4,000

Own designed  
products



20% 5 year CAGR in  
International sales



c.500

FTE Staff



8%

Staff based  
in India



c.30,000

Customers

## RM RESULTS

Technology experts in  
global end-to-end  
digital assessment

2018

Revenue  
£31.8m

Operating  
profit  
£8.2m

Operating  
margin  
25.6%



Using AI in digital  
assessment



High visibility  
revenue



End to end  
digital  
assessment



Digitally  
>1m exams taken &  
13m exams marked



60% of  
customers  
international



Global target markets, (Language  
testing, professional bodies,  
general exams, higher education)



c.500

FTE Staff



>50%

Staff based  
in India



c.30

Assessment  
Customers

## RM EDUCATION

Software, services and  
technology to UK schools  
and colleges

2018

Revenue  
£67.6m

Operating  
profit  
£7.8m

Operating  
margin  
11.6%



Cloud based  
digital  
platforms



Safeguarding  
pupils online



National presence  
and scale



>70%

Annuity revenue



Leading provider of  
internet services to  
UK schools



Full suite of ICT  
services



c.800

FTE Staff



>35%

Staff based  
in India



c.8,000

Customers



## Trading in line to deliver full year expectations



- **Revenue up 1%** with good growth in RM Results and timing benefits from the adoption of IFRS15 which more than offset a difficult UK schools market
- **International revenues increased 33%** offsetting a 3% decline in the UK
- **Adjusted operating profits increased 17%** supported by the timing benefits of IFRS15 adoption and operating margin improvements in the two technology divisions
- **Acquisition of SoNET in June. SoNET's strong e-testing capability** will augment RM Results software enabling full end-to-end digital assessment
- **Net debt of £21.2m** improved by £2.2m on the same period last year
- **Interim dividend increased by 5%** to 2.00p from 1.90p in 2018

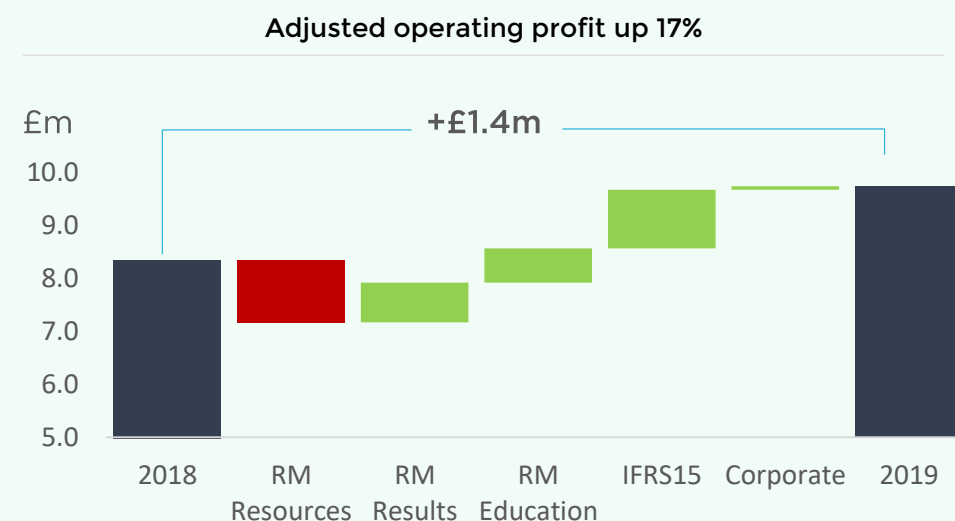
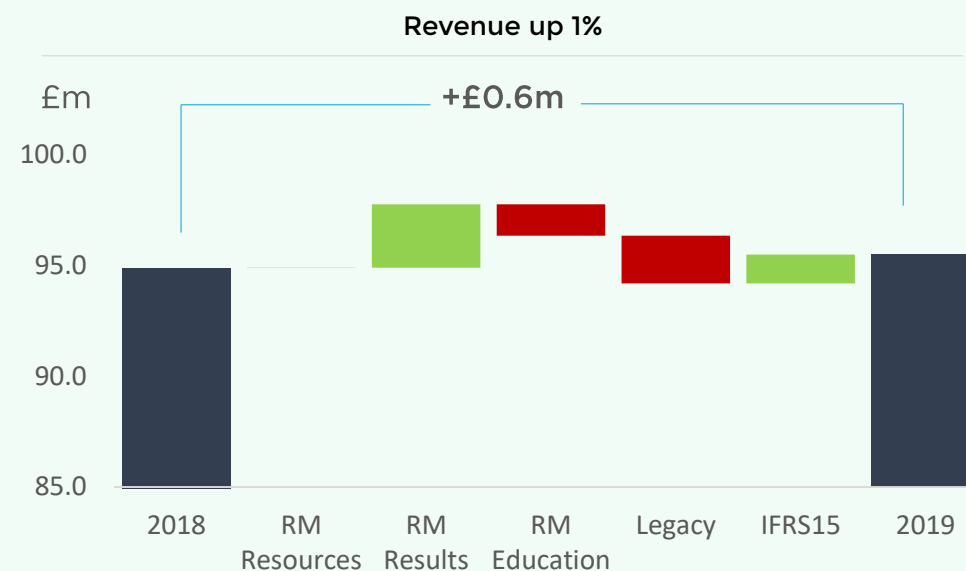
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# FINANCIAL SUMMARY

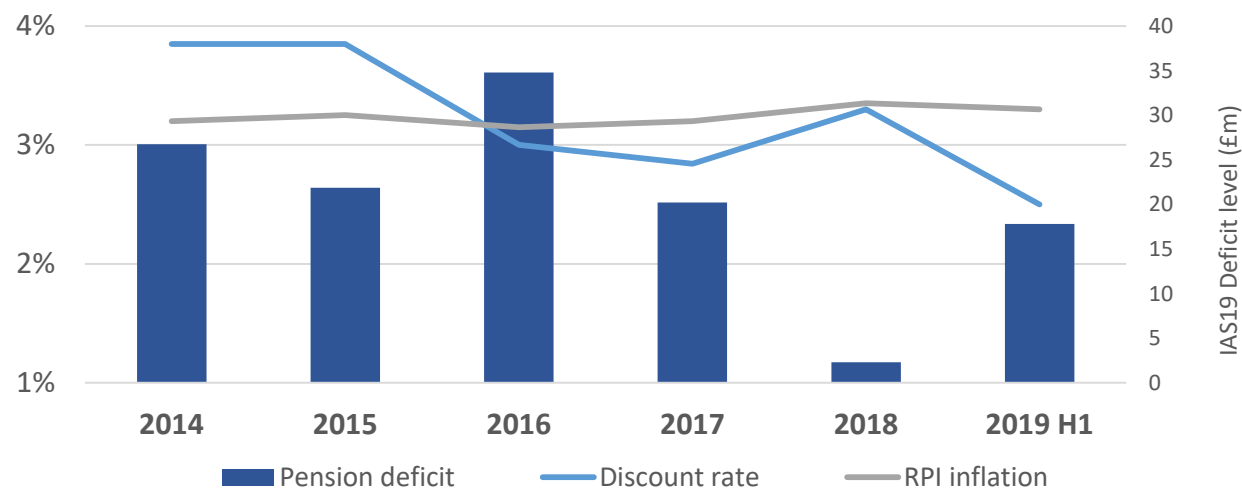
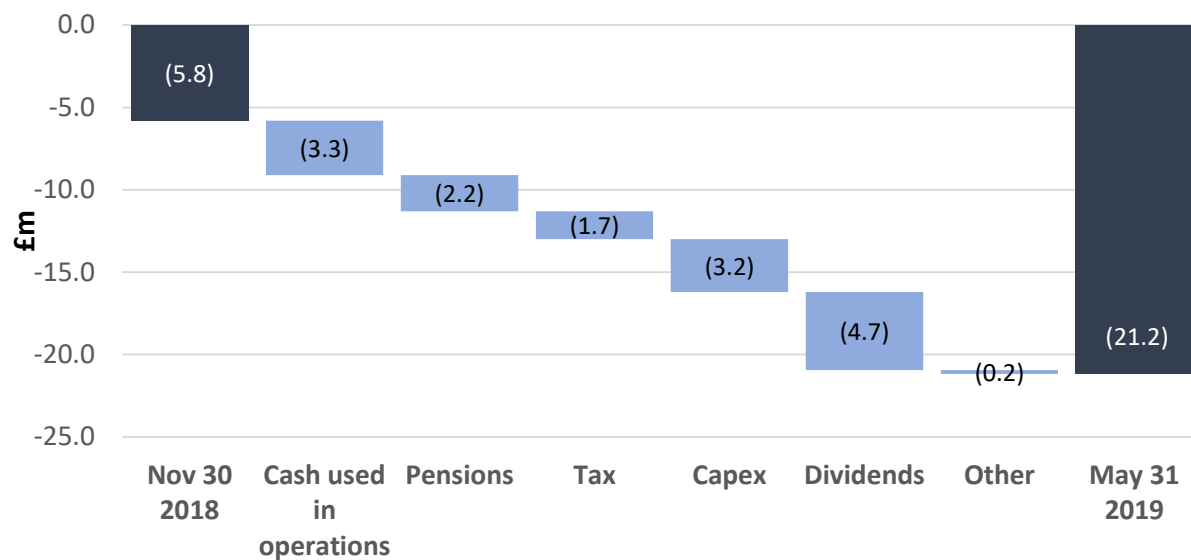
## ➤ FINANCIAL OVERVIEW

| £m                            | 2019  | 2018  | Variance |
|-------------------------------|-------|-------|----------|
| Revenue                       | 95.5  | 94.9  | +1%      |
| Adjusted Operating Profit     | 9.7   | 8.3   | +17%     |
| Operating Margin              | 10.2% | 8.8%  | +1.4 pp  |
| Interest                      | (0.4) | (0.8) | +47%     |
| Adjusted Profit before tax    | 9.3   | 7.6   | +23%     |
| Tax                           | (1.8) | (1.5) | -21%     |
| Adjusted Profit after Tax     | 7.5   | 6.1   | +24%     |
| Exceptional items (after tax) | (0.7) | (0.5) | -45%     |
| Profit after tax              | 6.8   | 5.6   | +22%     |
| Adjusted diluted EPS          | 9.1p  | 7.3p  | +25%     |
| Interim dividend per share    | 2.00p | 1.90p | +5%      |

Adjusted figures exclude the amortisation of acquisition related intangible assets; acquisition costs and costs related to exceptional property costs and provision movements



## > CASH FLOW AND PENSION



### > Cash Flow

Net debt of £21.2m is £2.2m lower than at the same point last year (£23.4m)

Capex has increased reflecting investment in Group IT systems and consolidation of the distribution estate

New £70m credit facility signed running to 2022

### > Pension

IAS19 net pension deficit increased to £17.8m driven by an 80 bps reduction in the discount rate

Annual deficit recovery payments £4.1m p.a.

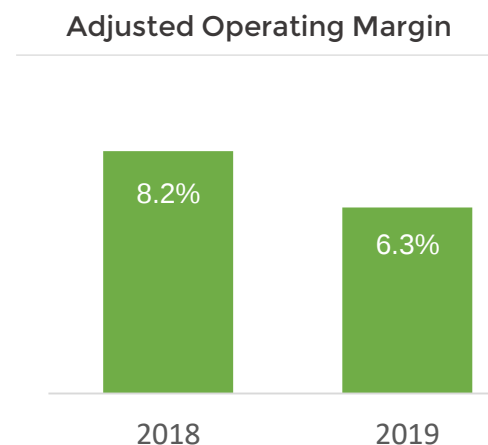
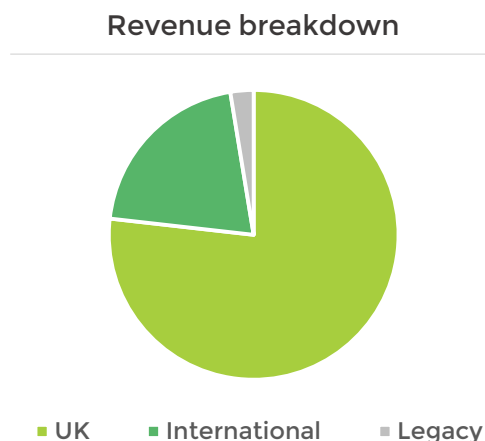
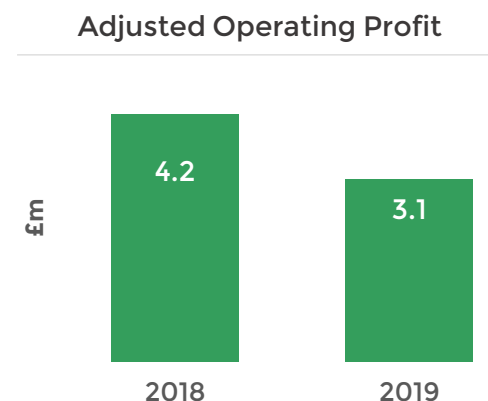
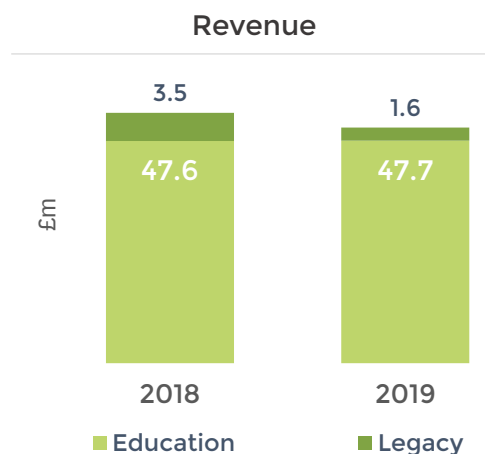


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# 2019 DIVISIONAL REVIEW

## Revenue decline driven by difficult UK market and the unwinding of legacy revenues; strong international growth continues

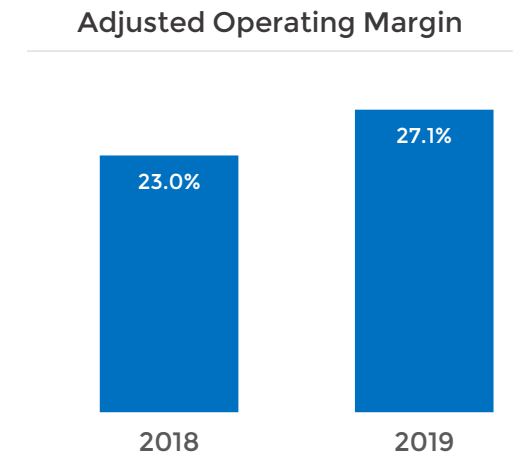
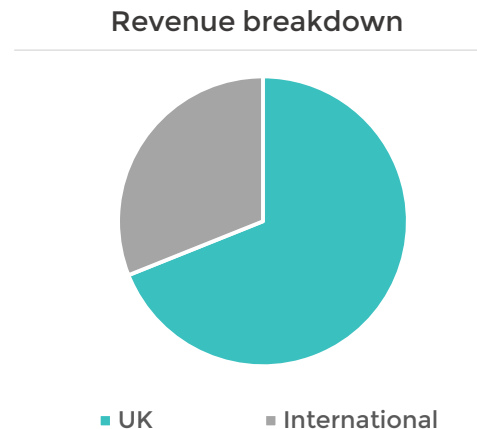
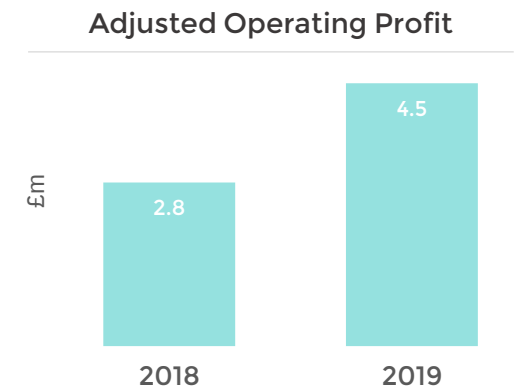
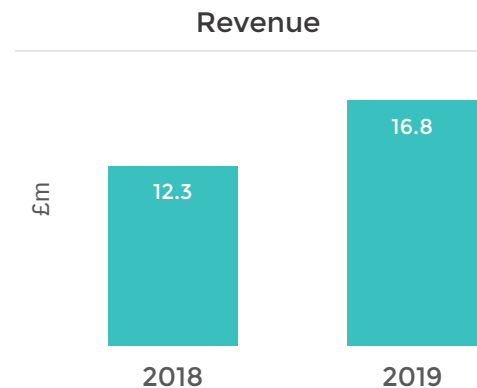
- > International growth of 25% more than offsets a 4% decline in the UK to deliver marginal growth in underlying education revenue
- > Reduction in legacy revenues due to closure of the UK trade channel and lower Consortium non-education sales
- > Increased costs from international marketing and distribution centre consolidation have reduced operating margins
- > Integration continues on track with completion of office staff consolidation and heads of terms signed on new distribution centre



## > RM RESULTS

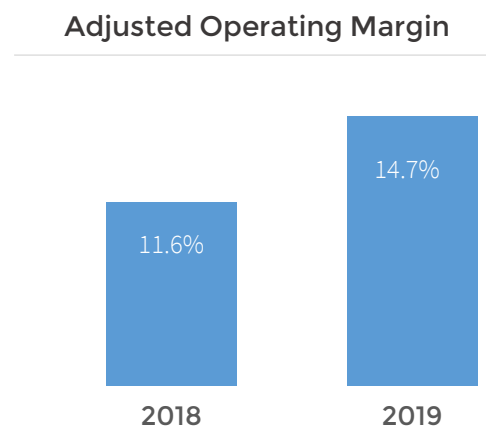
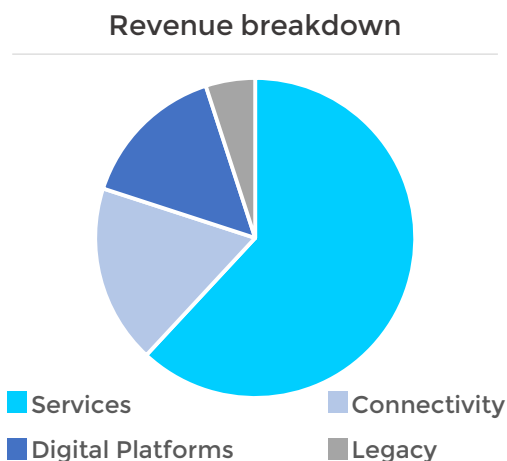
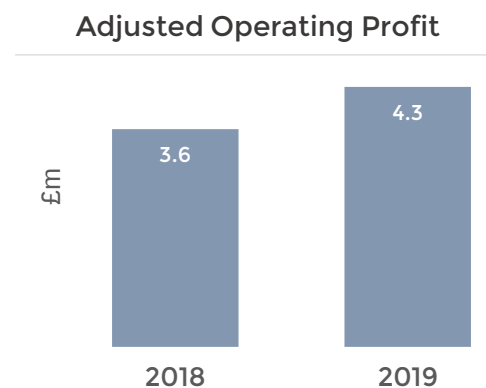
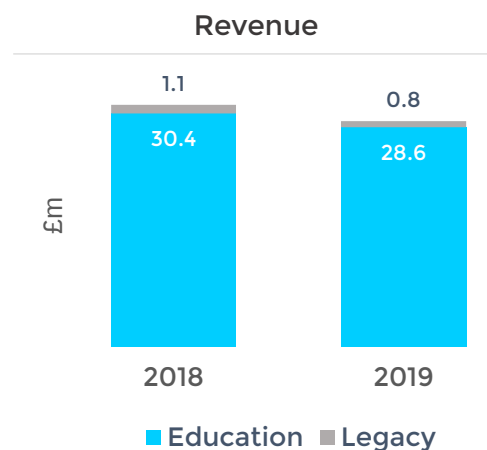
### Strong revenue growth and SoNET acquisition to enable end-to-end digital assessment capability

- > Revenues increased 37% driven by strong underlying growth and timing benefits from the adoption of the IFRS15 accounting standard
  - IFRS15 effects will unwind in H2
- > Sales pipeline remains strong including a national school exam contract win in H1
- > Profit growth reflects operating leverage of the division
- > Acquisition of SoNET, a company with e-testing capability to enable delivery of end-to-end digital assessment



## Continued profit growth delivered from improved gross margins and operating efficiencies

- > Revenues down 7% reflecting lower hardware sales
- > Adjusted operating profits up 19% benefiting from improved gross margins and cost efficiencies
- > IT Services contract signed with the UK's largest multi-academy trust



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# 2019 FOCUS & OUTLOOK

# Four strategic themes to deliver profitable growth



## > PROGRESS IN H1

1

### IP and technology development



Acquisition of digital assessment technologies including e-testing company enabling full end-to-end digital assessment capability

2

### International growth



Acquisition brings new customers in Asia Pac and Europe and a regional presence in Australia

3

### Innovate with our customers



New IT services contract with England's largest multi academy trust to take their c.60 schools to the Cloud

4

### Efficiency and simplicity



Completion of office space consolidation and signing of heads of terms on new distribution centre



## End-to-end Digital Assessment





> **Acquisition Highlights**

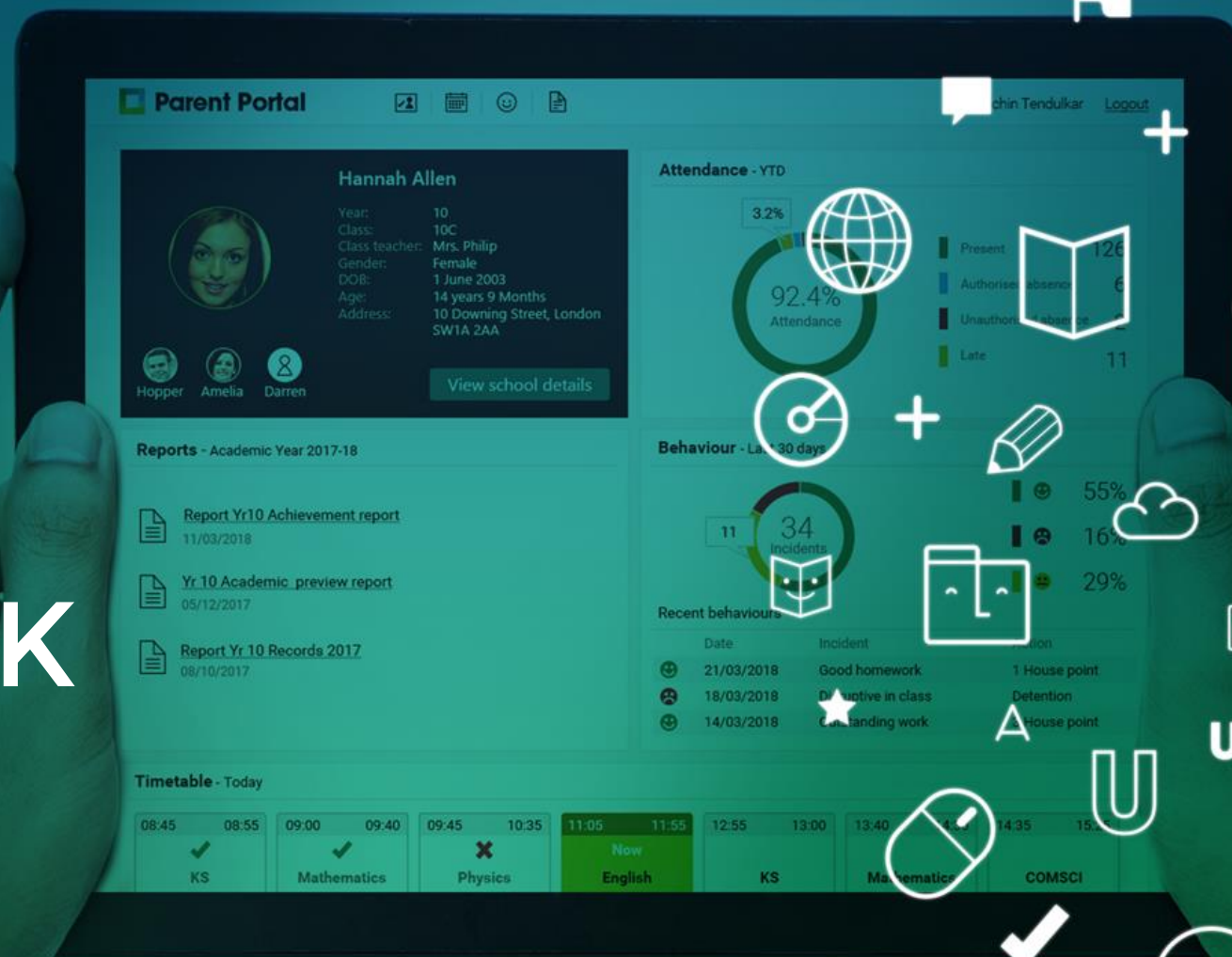
- Addition of SoNET's e-testing software to current e-marking capability enables delivery of a full end-to-end digital assessment service to new and existing customers
- Existing working relationship between companies prior to acquisition
- Enhanced capability will accelerate mid term growth of the Division
- Brings several new customers to the Group in Asia Pacific and Europe.
- Other software platform acquired outside of Assessment will be reviewed

> **Acquisition Financials**

- Acquisition completed June 2019 for a consideration of £7.3m
- SoNET delivered revenues of £3m and a small profit in the year to 30 April 2019
- SoNET is headquartered in Melbourne, Australia and has 35 staff
- The acquisition was financed through the existing debt facility which has been subsequently increased and extended

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# OUTLOOK



## > OUTLOOK



- > **Trading in line** to deliver full year expectations
- > **New acquisition** strengthens RM Results strategic position
- > **Continued focus on international markets**
- > **UK market remains subdued** – efficiency gains remain key
- > **Strong free cash flow** supports investment plans



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# Q&A

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# APPENDIX

## > DIVISIONAL SUMMARY

### Revenue £M

|              | HY19 | HY18 | Variance |
|--------------|------|------|----------|
| RM Resources | 49.2 | 51.1 | -4%      |
| RM Results   | 16.8 | 12.3 | +37%     |
| RM Education | 29.5 | 31.5 | -7%      |
| Group        | 95.5 | 94.9 | +1%      |

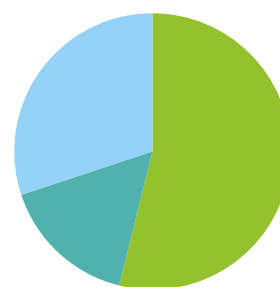
### Adjusted Operating Margin

|              | HY19  | HY18  | Variance |
|--------------|-------|-------|----------|
| RM Resources | 6.3%  | 8.2%  | -1.9pp   |
| RM Results   | 27.1% | 23.0% | +4.1pp   |
| RM Education | 14.7% | 11.6% | +3.2pp   |
| Group        | 10.2% | 8.8%  | +1.3pp   |

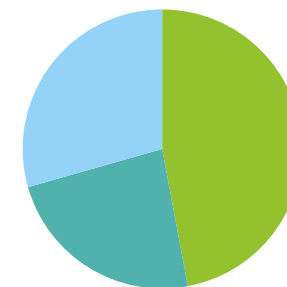
### Adjusted Operating Profit £M

|              | HY19  | HY18  | Variance |
|--------------|-------|-------|----------|
| RM Resources | 3.1   | 4.2   | -26%     |
| RM Results   | 4.5   | 2.8   | +61%     |
| RM Education | 4.3   | 3.6   | +19%     |
| Corporate    | (2.2) | (2.3) | +3%      |
| Group        | 9.7   | 8.3   | +17%     |

### Revenue



### Adjusted Operating Profit



■ RM Resources ■ RM Results ■ RM Education

## > INCOME STATEMENT

| £ M                                             | 6 MONTHS TO 31 MAY |              |               |               |              |               |
|-------------------------------------------------|--------------------|--------------|---------------|---------------|--------------|---------------|
|                                                 | 2019               |              |               | 2018          |              |               |
|                                                 | ADJUSTED           | ADJUSTMENTS  | TOTAL         | ADJUSTED      | ADJUSTMENTS  | TOTAL         |
| <b>Revenue</b>                                  | <b>95.5</b>        | -            | <b>95.5</b>   | <b>94.9</b>   | -            | <b>94.9</b>   |
| Cost of sales                                   | (54.7)             | -            | (54.7)        | (56.2)        | -            | (56.2)        |
| <b>Gross profit</b>                             | <b>40.7</b>        | -            | <b>40.7</b>   | <b>38.6</b>   | -            | <b>38.6</b>   |
| Gross profit %                                  | 42.7%              | -            | 42.7%         | 40.7%         | -            | 40.7%         |
| <b>Operating expenses</b>                       | <b>(31.0)</b>      | -            | <b>(31.0)</b> | <b>(30.3)</b> | -            | <b>(30.3)</b> |
| Amortisation of acquisition related intangibles |                    | (0.6)        | (0.6)         |               | (0.6)        | (0.6)         |
| Acquisition related costs                       |                    | (0.2)        | (0.2)         |               | -            | -             |
| Property related costs                          |                    | (0.1)        | (0.1)         |               | -            | -             |
|                                                 | (31.0)             | (0.9)        | (31.9)        | (30.3)        | (0.6)        | (30.9)        |
| <b>Operating profit</b>                         | <b>9.7</b>         | <b>(0.9)</b> | <b>8.8</b>    | <b>8.3</b>    | <b>(0.6)</b> | <b>7.7</b>    |
| Operating profit %                              | 10.2%              | -            | 9.3%          | 8.8%          | -            | 8.2%          |
| Net investment income and finance costs         | (0.4)              | (0.0)        | (0.4)         | (0.8)         | (0.0)        | (0.8)         |
| <b>Profit before tax</b>                        | <b>9.3</b>         | <b>(0.9)</b> | <b>8.4</b>    | <b>7.6</b>    | <b>(0.6)</b> | <b>6.9</b>    |
| Tax                                             | (1.8)              | 0.2          | (1.6)         | (1.5)         | 0.1          | (1.3)         |
| <b>Profit after tax</b>                         | <b>7.5</b>         | <b>(0.7)</b> | <b>6.8</b>    | <b>6.1</b>    | <b>(0.5)</b> | <b>5.6</b>    |
| Diluted adjusted earnings per share             | 9.1p               |              | 8.2p          | 7.3p          |              | 6.7p          |
| Dividend per share                              |                    |              | 2.00p         |               |              | 1.90p         |

## > CASH FLOW

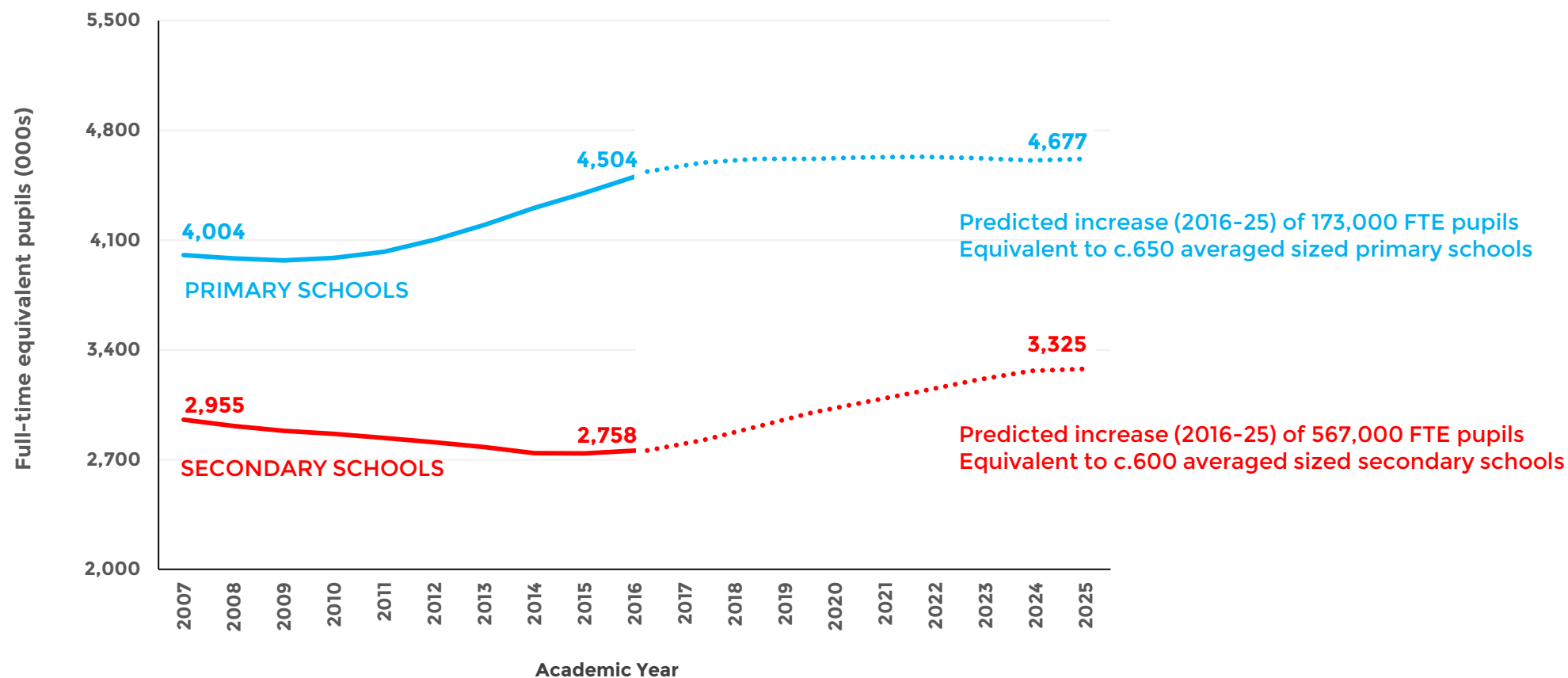
| OPERATING CASH FLOWS - £M                                       | 2019         | 2018         |
|-----------------------------------------------------------------|--------------|--------------|
| <b>Profit from operations</b>                                   | <b>8.8</b>   | <b>7.7</b>   |
| Amortisation & impairment of intangibles                        | 1.1          | 1.1          |
| Depreciation & impairment of PPE                                | 0.9          | 0.9          |
| Share-based payments                                            | 0.2          | 0.6          |
| Provisions                                                      | (1.2)        | 0.5          |
| Other adjustments                                               | 0.2          | 0.6          |
| <b>Operating cash flows before movements in working capital</b> | <b>10.0</b>  | <b>11.4</b>  |
| (Increase)/decrease in inventories                              | (6.9)        | (2.7)        |
| (Increase)/decrease in receivables                              | (0.6)        | (1.3)        |
| Decrease in payables & other liabilities                        | (5.8)        | (8.7)        |
| <b>Cash used in operations</b>                                  | <b>(3.3)</b> | <b>(1.3)</b> |
| NON-OPERATING CASH FLOWS - £M                                   |              |              |
| Defined benefit pension contribution                            | (2.2)        | (2.3)        |
| Tax paid                                                        | (1.7)        | (1.0)        |
| Net capital expenditure less proceeds on disposal               | (3.2)        | (0.9)        |
| Dividends paid                                                  | (4.7)        | (4.0)        |
| (Repayment)/drawdown of borrowings                              | 14.0         | 9.0          |
| Other                                                           | (0.2)        | (0.3)        |
| <b>Net decrease in cash and cash equivalents</b>                | <b>(1.2)</b> | <b>(0.8)</b> |

## > BALANCE SHEET

| £M                                             | 31 MAY 2019    | 31 MAY 2018   |
|------------------------------------------------|----------------|---------------|
| Goodwill                                       | 45.2           | 45.2          |
| Intangible assets                              | 18.6           | 19.5          |
| Property, plant & equipment                    | 10.3           | 9.8           |
| Defined benefit pension surplus                | 0.7            | 0.6           |
| Other receivables                              | 0.9            | 1.0           |
| Contract fulfilment asset                      | 1.5            | -             |
| Deferred tax assets                            | 5.7            | 4.8           |
| <b>Total non-current assets</b>                | <b>82.9</b>    | <b>80.8</b>   |
| Inventories                                    | 25.0           | 22.1          |
| Trade & other receivables                      | 38.6           | 31.0          |
| Tax assets                                     | 0.4            | -             |
| Contract fulfilment assets                     | 0.7            | -             |
| Cash & short-term deposits                     | 1.7            | 1.2           |
| <b>Total current assets</b>                    | <b>66.4</b>    | <b>54.3</b>   |
| <b>Total assets</b>                            | <b>149.3</b>   | <b>135.1</b>  |
| Current liabilities, including tax liabilities | (62.5)         | (56.4)        |
| Borrowings                                     | (20.7)         | (22.3)        |
| Retirement benefit obligation                  | (18.5)         | (9.7)         |
| Other non-current liabilities                  | (5.9)          | (6.3)         |
| <b>Total liabilities</b>                       | <b>(107.5)</b> | <b>(94.8)</b> |
| <b>Net assets / total equity</b>               | <b>41.8</b>    | <b>40.3</b>   |

# > PUPIL PROJECTIONS

Full time equivalent pupil projections for state schools in England 2007 to 2025



Sources: School Census, School Level Annual School Census and Pupil Referral Unit Census (actuals); DfE Pupil Projection  
Primary includes maintained nursery (2016 = 25,010 FTE pupils in maintained nurseries)  
Secondary excludes pupils aged 16 and over. Solid line = census; dotted line = projection