

# Client Device Services

Leading devices – Expert advice – Reliable deployment

Client devices are the main interface for users. Choosing and correctly configuring devices will make the biggest difference to whether teachers, staff and students can realise the benefits of computing. Our client device delivery services ensure you get the right device, setup for the right tasks so your end users can make the most of your investments.

Data sheet

## Service overview

RM Client services offer procurement, configuration and deployment options that have all the bases covered. Whether it's a single laptop or a fleet of interactive displays we can help.

We work with all major providers of client operating systems, Microsoft, Google and Apple and leading hardware manufacturers to bring the best-in-class devices to our customers.

Our teams are experts in setup and deployment across the full range of devices and can advise on best practices from management to deployment services.

| Business outcome               | Benefit                                                                                                                                           |
|--------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------|
| Get the right spec for the job | Rely on our client specialists to advise on the right device so users have the right tools for the job.                                           |
| Security from the start        | Build security into the core of the management of your devices with standards-based setups to ensure you're not leaving gaps that can be exposed. |
| Faster deployment              | Choose from a selection of client deployment options, including pre-configured, to close the gap between delivery and use.                        |
| Simple, fast procurement       | Use our ecommerce platform to benefit from simple procurement at your convenience.                                                                |



*"If you give them a problem, they are excellent at providing a range of solutions and don't hard sell their own products and services in the process. It feels like a partnership, and they want the best for the school like we do."*

Ron Spicer (Assistant Headteacher) – Hendon School

## Key service features

### ✓ Partnerships with market leading vendors

Direct partnerships with the leading OEM vendors means we're able to access the latest hardware features.

### ✓ Working with all leading software vendors

Partnerships with leading software vendors such as Google, Apple and Microsoft ensure the latest in management functionality in our setups.

### ✓ Expert advice

All of our design and implementation teams are trained on the systems and have real world experience in designing and deploying client devices and management systems to schools.

## Our certifications

Working with RM you can be assured that you will receive a high-quality service alongside our expertise and knowledge of supporting schools with their technology. Our school IT services are backed up by a range of educational and technology certifications and partnerships.



## Why RM?



### Smart

Innovation is at the heart of our business, and we continue to explore advanced technologies, bringing to market pioneering ideas that respond to shifting educational tech needs in an unpredictable world.



### Secure

Cyber threats are a major & growing concern for any trust or school. Our portfolio of IT security services mitigate the risk of a cyber-attack by highlighting vulnerabilities, implementing solutions & building resilience through training to improve your security posture.



### Safe

The safety and safeguarding of our students is at the forefront of our minds and is the number one consideration when designing and delivering our IT services. We are setting the standard in the industry for safe use of technology in and out of the classroom.