NX-Generation Services by RM

Services built for the next generations of schools, staff, and students.

School staff spend too much time getting their technology to work instead of being free to focus on what they do best; creating exceptional learning experiences for their students. This is why RM developed a range of services that work with schools, and for schools, to give them the guidance and support they need to make their technology work for them, and to give their students the best learning experience possible.

Discover

You can't manage what you can't see! For schools that need assistance in understanding their setup and capabilities, our Discover services give schools the visibility they need to make informed decisions about their digital strategies.

Cyber Security Review

By completing this questionnaire you will have access to a report that shows how secure your school is, including staff knowledge, your devices, and your recovery plans.

Digital Skills Review

Would you like visibility on how best to support your staff in developing their digital knowledge and skills? Our review service will clearly highlight prioritised development areas for your workforce.

Deliver

Where there are known gaps in your IT setup, our Deliver services will fill them. We have a range of services that take a school's unique needs into account, that deliver what you need, and keep you in control.

Cyber Consultancy

Our consultants add complementary expertise into your team, and they'll provide the guidance to get your school as secure as possible based on your unique set up and needs.

System Setup

Are you designing a tech stack for a new school, or reviewing your current setup? Our consultants will work with you to collaboratively design and install a stack that works to achieve your vision.

Manage

What should technology do?! Work, and work for you! This is why we developed a range of proactive management services, to keep your tech working, and to help identify and resolve issues, often before school staff have even noticed there's a problem.

Device Management

Any iOS and Windows devices that your school has, we'll make sure they're up to date, secure, and performance optimised, so they're always ready to use.

Remote Support

Our Remote Hands provides direct IT support for your school staff, offering resolutions to common issues and, in most instances, resolving it in a single interaction.

On-site support

The Smart Hands service offers on-site support for issues that can't be solved remotely, helping make sure that school staff don't get involved in the physical diagnosis of issues.

Enable

Technology is only as good as the people who are using it. To help schools fully realise their digital strategy, where requested, our Enable services provide schools and staff with the support and guidance they need to get the most out of their technology.

Educational Consultancy

From Digital classrooms and digital assessments, to class comms and wellbeing checking, our educational consultants will equip your team to make the most of their digital tools in the classroom.

EdTech Training

From understanding the landscape, to making the most of the tech you have access to, our EdTech Training will equip you with the knowledge you need to achieve your objectives.

Our partners and accreditations

Our school IT services are backed up by a range of educational and technology accreditations and partnerships.

PRINCE2®   besa | 90 BRITISH EDUCATIONAL SUPPLIERS ASSOCIATION   IWF Internet Watch Foundation   CYBER ESSENTIALS   AMTIVO ISO 22301 Certified Business Continuity   AMTIVO ISO 27001 Certified Information Security Management   AMTIVO ISO 9001 Certified Quality Management

If you are interested in hearing more about any of our services, then connect with your regular RM contact, or if you don't have one, send us an email at **getintouch@rm.com**.

RM™

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