

How many IT technicians would it take to manage this school?

1,200
pupils

75
staff

140
desktops

300
laptops

150
iPad devices

40
printers

30
projectors



RM Flex

The 'average' school employs four people to do these tasks...

Someone to do the basics



- Hardware maintenance and repair
- AV devices, printer and peripheral management
- Software installation
- Anti-virus checks and updates
- User maintenance

Someone to manage the infrastructure



- Sole gatekeeper of all your network configuration
- Infrastructure management
- Server updates and patching
- Network documentation and disaster recovery planning
- Lengthy issue investigation on technically complex issues

Someone to carry out specialist tasks, including:



- Expert management of AV and Apple devices
- 'Spare' resource to cover holidays, workload peaks and illness
- Costing, planning and coordination of large ICT projects
- ICT policy and progress development
- Third party support and bought-in expertise
- Management of staff and governance of ICT processes

Someone to prioritise and progress issues



- Call logging and administration (helpdesk coordinator)
- Call progression and staff updates
- Desk-side user assistance and advice and guidance

Total cost
£140,000

Based on the average salary scale banding for a network manager, plus senior and junior technicians then the fully loaded costs of supporting your IT (including NI, pension contributions, training, cover and support contracts) comes to nearly **£140,000**.

...Compare this with the same school, managed jointly by them and RM

Someone to do the face to face tasks



- Device user assistance and advice and guidance
- Supporting teachers to best use IT to improve outcomes
- Hardware maintenance and repair
- AV devices, printer and peripheral maintenance

RM carrying out all the remaining tasks that can be done remotely



- Joint gatekeeper of your network configuration
- Regular and proactive checks
- Infrastructure management
- Server updates and patching
- Network documentation and disaster recovery planning
- Call logging and administration (helpdesk coordinator)
- Call progression and staff updates
- Prompt issue investigation with all major platform providers
- Printer management
- Software installation
- Anti-virus checks and updates
- User maintenance
- Backups
- Expert management of AV and Apple devices
- 'Spare' resource to cover holidays, workload peaks and illness
- Costing, planning and coordination of large ICT projects
- ICT policy and process development
- Management of staff and governance of ICT processes

IT JUST WORKS.

With this structure you can significantly reduce your costs.

You could see your salary costs reduce to £40,000 and combined with the RM service from just £39,500 (depending on your unique requirements), your total ICT support cost could be just £79,500.

Could you use that **£60,000 saving** to secure more teaching resource instead?

Improved service. Significant cost savings. That has to be worth investigating, doesn't it?

Find out more at

RM.com/ITjustworks

Total cost
£79,500

Let's work together

We're keen to share our experience, expertise and enthusiasm with you and we'd love to hear your plans for the future of your ICT, and help to dispel any fears you have around the future of technology.

Please contact us to arrange a suitable time for your free, no obligation ICT review.

Email us at
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Find out more

RM.com/ITjustworks



RM Flex

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