

1. BACKGROUND

SSL (Secure Sockets Layer) is a protocol developed for transmitting private documents or information via the Internet. SSL creates a secure connection between a client and a server, encrypting sensitive information being transmitted through the web page.

2. SSL INTERCEPTION POLICY

It is becoming more common for websites to implement SSL to ensure that their users have a safe and secure experience when using them. Some browsers are also starting to warn visitors when the website does not use SSL.

RM intercepts encrypted content from websites to ensure that RM Safetynet still protects your users against inappropriate content as more websites start to use SSL encryption.

As a customer of RM SafetyNet, you understand that it is important that search results are intercepted. By opting to use the RM SafetyNet service (which may require you to perform some onsite changes to enable the service, such as modifying the client proxy address and installing a certificate) you accept that secure searches from websites such as Google, Bing, AOL, DuckDuckGo and Yahoo will be intercepted by RM SafetyNet for filtering and reporting purposes, it is important that you notify your end users via your own school's network/internet usage policy. We will also intercept traffic on websites that we know can contain inappropriate content that we would not be able to block without intercepting the encrypted content, such as Wikipedia.

Websites that are blocked via your filter lists are not impacted by SSL encryption as the domain is blocked and no content can be accessed from that site.

Don't worry; we don't outsource this filtering. Your secure Google search results will be intercepted and filtered by RM Education Limited, 140 Eastern Avenue, Milton Park, Abingdon, OX14 4SB. RM adhere to strict data protection policies to ensure that your data remains safe and secure.

RM will continue to expand the use of SSL interception as the Internet evolves and continues to move to HTTPS, in order to continue to provide effective filtering of web content.

RM will not intercept personal online transactions, including but not limited to:

- Internet banking; or
- Online shopping.

Changes to this policy will be uploaded from time to time onto the website www.rm.com.